

## 911 Call Transcript

**Incident Number: 20-144525**

**May 29, 2020; 02:22:53**

**Operator:** 911 what's the address of the emergency?

**Caller:** There's a fire, a fire burning out of control. It is behind the building of 2220 E. Lake ST. It looks like it's in that little mall, that little strip mall is directly behind that WELLS FARGO, ah behind the TERIYAKI GRILL, and then they need to get here quick. It's burning out of control.

**Operator:** And you said it was 2220...

**Caller:** E. Lake. Yeah, it's behind a building, I see it um, it, it looked likes in that little strip mall next to it.

**Operator:** Okay, 2220 E. Lake, correct?

**Caller:** That's the building but it looks like it's in the little strip mall to the right of me.

**Operator:** Okay, alright we will enter that, okay?

**Caller:** You don't enter it; we need the Fire Department here.

**Operator:** I understand that, they're doing the best that they can sir, okay?

**Caller:** Ma'am this fire is out of control. It's next to a Senior Citizen building, it's, the Fire Department needs to get here, not the best, we need the Fire Department.

**Operator:** Okay, I do have that entered in, okay?

**Caller:** How soon will they be?

**Operator:** I, I cannot tell you right now with everything going. I'm sorry I cannot tell you.

**Caller:** Oh my God, this is a fire out of control next to a building with Senior Citizens, ma'am!

**Operator:** I, I do, I fully understand...

**Caller:** We need the Fire Department!

**Operator:** Sir, I fully understand that and we're doing everything that we can.

**Caller:** Please get them here, get them here!

**Operator:** Okay, thank you.